

# Capability Factors: Levels of Success

County/County Equivalent/Tribal Community Name: \_\_\_\_\_

Capability	Early Implementation	Intermediate Implementation	Established Implementation	Advanced Implementation
<b>Governance</b>	<b>Urban Area/ Countywide/ Tribal</b> decision-making groups are informal, and do not yet have a strategic plan to guide collective communications interoperability goals and funding.	Some <i>formal</i> agreements exist and <i>informal</i> agreements are in practice among members of a(n) <b>urban area/countywide/tribal</b> decision-making group; <b>urban area/ countywide/tribal</b> strategic and budget planning processes are beginning to be put in place.	Formal agreements outline the roles and responsibilities of a(n) <b>urban area/ countywide/tribal</b> decision-making group, which has an agreed upon strategic plan that addresses sustainable funding for collective, regional interoperable communications needs.	<b>Urban Area/ Countywide/ Tribal</b> decision-making bodies proactively look to expand membership to ensure representation from broad public support disciplines and other levels of government, while updating their agreements and strategic plan on a regular basis.
<b>SOPs</b>	<b>Urban Area/ Countywide/ Tribal</b> interoperable communications SOPs are not developed or have not been formalized and disseminated.	Some interoperable communications SOPs exist within the <b>urban area/county/tribal community</b> and steps have been taken to institute these interoperability procedures among some agencies.	Interoperable communications SOPs are formalized and in use by all agencies within the <b>urban area/county/tribal community</b> . Despite minor issues, SOPs are successfully used during responses and/or exercise(s).	Interoperable communications SOPs within the <b>urban area/county/tribal community</b> are formalized and regularly reviewed. Additionally, NIMS procedures are well established among all agencies and disciplines. All needed procedures are effectively utilized during responses and/or exercises(s).
<b>Technology</b>	Interoperability within the <b>urban area/county/tribal community</b> is primarily achieved through the use of gateways (mobile/fixed gateway, console patch) or use of a radio cache.	Interoperability within the <b>urban area/county/tribal community</b> is primarily achieved through the use of shared channels or talk groups.	Interoperability within the <b>urban area/county/tribal community</b> is primarily achieved through the use of a proprietary shared system.	Interoperability within the <b>urban area/county/tribal community</b> is primarily achieved through the use of a standards-based shared system (e.g., Project 25).
<b>Training &amp; Exercises</b>	<b>Urban Area/ Countywide/ Tribal</b> public safety agencies participate in communications interoperability workshops, but no formal training or exercises are focused on emergency communications.	Some public safety agencies within the <b>urban area/county/tribal community</b> hold communications interoperability training on equipment and conduct exercises, although not on a regular cycle.	Public safety agencies within the <b>urban area/ county/tribal community</b> participate in equipment and SOP training for communications interoperability and hold exercises on a regular basis.	<b>Urban Area/ Countywide/ Tribal</b> public safety agencies regularly conduct training and exercises with communications interoperability curriculum that is modified as needed to address the changing operational environment.
<b>Usage</b>	First responders across the <b>urban area/county/tribal community</b> seldom use solutions unless advanced planning is possible (e.g., special event).	First responders across the <b>urban area/county/tribal community</b> use interoperability solutions regularly for emergency events, and in limited fashion for day-to-day communications.	First responders across the <b>urban area/county/tribal community</b> use interoperability solutions regularly and easily for all day-to-day, task force, and mutual aid events.	Regular use of solutions for all day-to-day and out-of-the-ordinary events across the <b>Urban Area/ county/tribal community</b> on demand, in real time, when needed, as authorized.